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"Reassuring to find a professional who knew immediately what the issue was..."

'During 2008, I had been suffering from extremely bad earache for at least two weeks. My doctor referred me to an ear, nose and throat specialist on Harley Street and he had no idea what it was.

The pain became so bad I was unable to work properly. As my work is international, it was whilst I was in Chicago it became unbearable and so I saw another specialist, Dr Moses, who diagnosed me with TMJD. Dr Moses gave me a temporary appliance to wear at night and he referred me to Patrick Grossmann in the UK as the top TMJD expert. He was aware of Patrick via a network of TMJD specialists from around the world.

I saw Patrick immediately on my return from the USA. Patrick ordered MRI Scans and made two appliances for me to wear. Within a matter of weeks, the pain had subsided. I continue to wear a lower brace that no-one has ever noticed and that doesn't impact my everyday lifestyle in any way. The symptoms have been completely controlled ever since by the approach Dr Grossmann recommended.

Firstly it was unbelievably reassuring to find a professional who knew immediately what the issue was. Secondly, it was a relief for the pain to be fully resolved so speedily, a couple of weeks in total.

I feel fortunate that Dr Moses in Chicago had the contacts and was able to refer me to Dr Grossmann in London'

Professor Richard Jolly, Professor of Organisational Behaviour, London Business School